

Privacy Policy & Terms

For the official website of Webkraft, LLC.

2015

ABOUT WEBKRAFT IT SOLUTIONS LTD

Webkraft IT Solutions Ltd is a result-driven privately owned limited liability company with its primary focus on the consistent and on-time delivery of innovative information technology solutions by implementing state of the art approaches guaranteed to satisfy the needs and expectations of our clients.

As required by the Corporate Affairs Commission of Nigeria under the companies & allied matters act 2004, Webkraft, LLC is a registered & recognized corporate body which was officially incorporated early 2013 with registration number RC 1136159.

Our vision is to be the world's leading provider of information technology solutions and to provide outstanding online presence for individuals, corporate brands and organizations at the lowest possible cost and within the shortest time frame.

Regardless of your business area or the industry your business/brand belongs to, regardless of the size, the location or whether you are looking to expand your business locally or globally, our services are guaranteed to help you meet up with your business objectives. Our project management structure and quality assurance policy ensures that your needs and expectations from the project are met. Our services include but not limited to:

- * Web Design, Development & Hosting.
- * E-Commerce Solutions
- * Online Advertisement & Social Media Marketing
- * Mobile Application Development
- * Database Management & Administration
- * ERP & CRM Solutions
- * E-payment Integration
- * Portal Development & Analysis

OUR PRODUCTS & SOLUTIONS

In addition to some of the services we offer as listed above, Webkraft, LLC also provides custom development and role-tailored business solutions to suit clients expectations, reflect your brand and appropriate for your type of business/industry. Below are some of our products & business solutions:

- * **Online Booking & Reservation Systems** – Suitable for hotels, salons, travel agencies etc.
- * **E-Learning & School Management Systems** – For colleges, universities & other institutions.
- * **Social Network & Custom Websites** – e.g Directories, Forums, Auctions, Marketplaces etc.
- * **Hospital Management Portal** – Suitable for clinics, laboratories, hospitals & medical bodies.
- * **Sales & Rentals Web Portal** – Suitable for real estate companies, automobile dealers etc.
- * **Custom Web Portal Development** – Depending on the type of business & clients objective.

Webkraft, LLC understands the uniqueness of every business and as such we are dedicated to providing result-driven solutions suitable for your business & brand. We also respect our clients' privacy and as such we have put in place a strict Agreement & Non-Disclosure Policy that governs all our projects & relationships with our clients.

As published on our website, our privacy policy has been compiled to better serve those who are concerned with how their 'Personally identifiable information' (PII) is being used online. It explains how we use information that you provide us with when you interact with our website and how we make sure it is stored and managed safely and legally. PII, as used in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. This Privacy Policy is part of the Terms & Conditions of using our website, & working with Webkraft, LLC so please read it carefully. However, please be rest assured that we take your privacy extremely serious, and commit to storing all your personal information securely. Below are our terms, policy & how we use your personal identifiable information:

Information we gather about you:

Whenever you visit the website, we gather information about what you do during your visit, including the searches that you perform and the records you view. We also gather some statistics about your computer, such as the browser you use and how big your screen is. We gather personal information (e.g. name, address, phone number, email address, postal address) about you when you register, pay for a service or get in contact with us, or sometimes if you reply to a survey. By using this website you agree to be bound to the terms of this Privacy Policy.

If you create content on the website, we also manage that information, which may include personal information about you and other people. We always aim to gather only the information that we need in order to provide the records and services which you have subscribed to and/or purchased.

What we use this information for:

We won't keep your personal information for longer than is necessary and will only use the personal information that we gather to:

- Manage the website (including your account);
- Provide advanced website features to you and others;
- Understand your needs to help us improve the website;
- Improve search results;
- Understand website usage to allow us to improve our marketing or the way we do business;
- Send you emails (more details below)

We use decent security technology and processes:

We keep your details safe when you sign in or pay by using encryption. We always use up-to-date technology security standards and make every effort to keep our systems as secure as they can reasonably be. Please be aware that although our systems are secure, your information might be intercepted on its way to us via the internet, although it is extremely uncommon for this to happen. Keep your sign in details private at all times, do not share them with anybody.

We don't store your payment card information:

When we take a payment from you, we use a secure third party service to process the payment and do not keep a record of your credit or debit card details in our systems. This means that even if (in the very unlikely event) someone broke into our systems, your payment details would not be available for them to steal.

We won't sell your information to third parties:

We won't ever sell your information to third parties, full stop. If we run a promotion or competition where your information would be shared with a third party for marketing purposes, we will always ask your permission first.

Who in our company sees your information?

Only specific people within our company, and any subsidiary and/or parent/child company of Webkraft, LLC that might exist in the future have access to your information. We restrict this as much as we can. We aim to make sure that people only have as much access to your information as they need to carry out their job in providing you with services and records.

Using third parties to process your information:

We occasionally use third party companies to manage information that you provide us with. When we do, we keep the amount of personal information they hold to an absolute minimum, have contracts in place to stop them using your information except on our behalf and obviously use reasonable efforts to make sure they are as careful with your information as we are.

Where your information is stored:

The vast majority of your information is stored securely on our cloud servers in United States of America. Some of our third party partners use servers in the Canada & Scotland. When we process data in the United States, we only use providers certified under the EU-approved Safe Harbor scheme and we abide by the "safe harbor" framework set forth by the US Department of Commerce.

When we can delete your information:

If your account is inactive for two or more years and you are not paying for a service, we reserve the right to delete your information, although we'll try to contact you first. Of course, if you have an active subscription or service, we won't do this.

COPPA (Children Online Privacy Protection Act):

When it comes to the collection of personal information from children under 13, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, the nation's consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under 13.

Emails we send you:

We try only to send you emails which are relevant and help you with your business/products or services you have with us or tell you important things about the website. There are some emails which we send you only if we have your permission (marketing emails) and you can notify us at any time if you no longer wish to receive these marketing emails (see below). There are some emails which we send you even if we don't have your permission (service emails) - we send these to administer the service. Both types are explained below.

Marketing E-mails:

These emails include our regular newsletter, emails which help you with your business history, business/products or services you have with us, special offers and market research emails. They also include product updates: announcements of new features or historical records on the website. Very occasionally, we might tell you about a service offered by another company within our group, or even outside it, but this is rare.

Unsubscribing from marketing emails:

There are several ways to do this and we aim to make it as easy as possible for you. The easiest way is to follow the link/instructions on every email we send and you can usually unsubscribe directly from the email without visiting the website.

Service emails:

We send these out to administer the service. Service emails include registration and payment confirmations, warnings that we are about to charge you or that your subscription or credits are about to expire, and welcome emails that provide useful information about how to use a service or feature when you sign up or start using it.

Also, if we make a fundamental change to the website or our Terms & Conditions that we think we need to make you aware of (for legal or simply for courtesy reasons), we will send you a service email.

Unsubscribing from service emails:

Because of the nature of these emails, we don't allow you to unsubscribe, but we can switch off your account if you are no longer interested in using the website. Please Contact our Customer Support team to do this.

Our use of cookies:

We use cookies (small information files that are stored on your computer) to help us provide many features on the website. You can choose not to accept cookies from us (by changing your browser's security settings) but if you do, the website might not work as intended and some features may not work at all.

Seeing what information we hold on you:

If you want to know what personal information we hold on you, get in contact and we'll be happy to supply you with it: there is a USD8.35 administration charge to cover the cost of compiling this.

When we might disclose your information:

We will only disclose your information to somebody within & outside our companies (or who is processing your information on our behalf under contract) if we are required to by law.

If we change hands:

If the www.webkraftng.com business transfers to anyone else, you agree that we can pass your information to that person, so they can continue to provide you with the service.

Changes to this policy:

Any changes to this policy must be in writing and posted under this Privacy Policy in order to have any effect.

For further inquiries as regards our products, solutions, services, more about us or our terms, policies, non-disclosure agreement & other legal documents, Please get in touch via any of our contact details below. Thank you.



CONTACT US :

Webkraft IT Solutions Ltd.

Address: 38, Queen Street Alagomeji, Yaba – Lagos, Nigeria.

Website: <http://www.webkraftng.com>

E-mail: info@webkraftng.com, support@webkraftng.com

Contact Numbers: +234 703 9790 407, +234 818 1621 677

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